

Proposed Outcome Measures from April 2011

1: Promoting personalisation and enhancing quality of life for people with care and support needs

Overarching measure:	
Social care-related quality of life	Source: Adult Social Care Survey
Outcome measures:	
The proportion of people using adult social care services who have control over their daily life	Source: Adult Social Care Survey
Carer-reported quality of life	Source: Carers' Survey
People with long-term conditions supported to be independent and in control of their condition	Source: NHS GP Patient Survey
Proportion of adults with learning disabilities in employment	Source: Council data
Proportion of adults in contact with secondary mental health services in employment	Source: Mental Health data
Supporting quality measures:	
Proportion of people using social care who receive self-directed support	Source: Council data

2: Preventing deterioration, delaying dependency and supporting recovery

Overarching measure:	
Percentage of emergency admissions to any hospital in England occurring within 28 days of the last, previous discharge from hospital	Source: NHS Hospital Episode Statistics
Outcome measures:	
Admissions to residential care homes, per 1,000 population	Source: Council data
Older people discharged from hospital to rehabilitation or intermediate care, who are living at home 91 days after discharge	Source: Council data
Emergency bed days associated with multiple (two or more in a year) acute hospital admissions for over 75s	Source: NHS Hospital Episode Statistics
The proportion of people suffering fragility fractures who recover to their previous levels of mobility / walking ability at 120 days	Source: National Hip Fracture Database
Supporting quality measures:	
Delayed transfers of care	Source: NHS hospital data
Proportion of council spend on residential care	Source: Council data

3: Ensuring a positive experience of care and support

Overarching measure:	
Overall satisfaction with local adult social care services	Source: Adult Social Care Survey
Outcome measures:	
The proportion of carers who report that they have been included or consulted in discussions about the person they care for	Source: Carers' Survey
The proportion of social care users and carers who express difficulty in finding information and advice about services	Source: Adult Social Care Survey and Carers' Survey

4: Protecting from avoidable harm and caring in a safe environment

Overarching measure:	
Percentage of adult social care users who feel safe and secure	Source: Adult Social Care Survey
Outcome measures:	
Acute admissions as a result of falls and falls injuries for over 65s	Source: NHS Hospital Episode Statistics
Proportion of adults in contact with secondary mental health services in settled accommodation	Source: Mental Health data
Proportion of adults with learning disabilities in settled accommodation	Source: Council data
Supporting quality measures:	
Percentage of all referrals to adult safeguarding services which are repeat referrals	Source: Council data